

Mermet Family Dentistry Cancellation Policy

We require a 24-hours advanced notice for any changes or cancellations of your appointment. This allows us the time we initially reserved especially for you in our schedule to be filled by another patient who may have been waiting for an appointment time. We do, however, understand that illness and emergencies occur and we do our best to accommodate those rare instances.

The first time, a notification letter will be sent to you. On any subsequent appointment cancellation/no show, a fee will be charged to your account for not honoring this policy. For an appointment scheduled with our hygienists, the cancellation/no show fee will be \$25.00. For an appointment scheduled with either Dr. Robert Mermet or Dr. Nicole Mermet, the cancellation/no show fee will be \$50.00.

We reserve time in our schedule for you in advance in order to accommodate your busy schedule. We ask that you give us the same consideration when needing to change or cancel your appointment.

We sincerely appreciate our relationship with you and thank you so much for putting your faith and trust in Mermet Family Dentistry.

If you have any questions about our appointment cancellation and no-show policy, please feel free to ask us.

Head of Household Signature: _____ **Date:** _____